



WNY RPC Board Meeting

September 7, 2017

**Horizon Health Training Center
60 East Amherst Street Buffalo, NY**

What Actions can the WNY RPC take?

- **Inform** – educate and communicate with partners, the community and State agencies.
- **Plan** – develop logical, achievable and sustainable methods to address system and regional needs.
- **Advocate** – speak with a collaborative and informed voice to elected officials and organizations who can promote a well-balanced, equitably budgeted, and respectful behavioral health system.
- **Convene** – bring together individuals and organizations to work in a collaborative and cooperative atmosphere to develop and promote effective behavioral health practices.



Today's Meeting

- Welcome and Introductions
- Information Updates from OMH and OASAS
- Work Group Reports
- Children and Families Subcommittee
- Identification of State Issues for October 30th co-chairs meeting
- Prioritize top three (3) State Issues and develop recommendations
- Identification of new regional issues
- Determine if any new work groups required at this time
- Information Sharing from Board Members



Information Update

- Comments from Chris Smith (OMH) and Jerry Puma (OASAS)
- Questions re June 8th co-chairs meeting?



Work Group Reports

- Health Homes – Bruce Nisbet
- VBP – Tina Lamont
- Systems – Anne Constantino
- PFY Stakeholder Group - TBA



Children and Families Sub-Committee

- At this time, at the state level, the Children and Families Sub-committee will be focused primarily upon Health Homes. Regionally, as we roll-out the subcommittee the focus will include that and other identified issues.
- The process for starting the committee is as follows:
 - There is a kick-off meeting where Albany staff will assist in explaining the purpose of the committee. We are having this December 14th after the board meeting.
 - A Town Hall meeting in January (we are considering having 2 – north and south) to identify issues and work group members.
 - The first sub-committee meeting – held in March to prioritize issues and develop action plans.



Election of Board Member to Chair the Children and Families Subcommittee

- Proposed: Vicki McCarthy, Executive Director, Families' Child Advocacy Network, Inc
- Any other nominations?
- Chair must be from a child serving agency or a PFY
- If there are other nominations – vote by paper ballot
- If no other nominations – Vicki elected by acclamation
- Co-chair will be Marie Sly from the Erie County DMH
- Anyone else interested in helping to plan kick-off and town hall meetings please let me know
- We will be asking board members to be sharing names/ mailing lists for individuals and organizations to be invited to this meeting.



Review of Issues to be Considered for State Co-Chairs Meeting October 30, 2017

Identification of Potential Issues to be submitted for Co-Chairs Meeting

- Issues must fall in one of the following areas:
 - VBP
 - HARP/HCBS
 - Health Homes
 - Primary Care & Behavioral Health Integration
 - OASAS 820 Residential Re-Design
 - Each issue must be quantifiable and actionable.
 - Each RPC region can submit up to three (3) issues for the October co-chairs meeting. At least one of the region's issues will be included on the agenda.



Issues Submitted by WNY RPC Board not addressed by NYS

- Peers, families, and providers have questioned if services that have been requested by consumers are those in the current HCBS array.
 - Recommendations:
 - **State:** Survey PFY across NYS to determine if there are additional services that should be added to current service array.
 - **Regionally:** Discuss with the Western P/F/YA stakeholder group and conduct informal survey as to what is missing from current service array.



Issues submitted, Continued . . .

- Stakeholders report concerns re sharing of information between partners – they report that there are questions re HIPAA regulations, 42 CFR Part 2 covering substance abuse services.
 - Recommendation:
 - State: Issue guidance regarding information sharing for all "O" agencies that is sanctioned by the state attorney general; this will ensure that there is consistency regarding information sharing across state agencies.



Issues submitted, Continued . . .

- Providers have shared that they are unsure if Medicaid rates are up-to-date and reasonable in the current fiscal environment.

Recommendation:

State: Make an adjustment to the base payment rate (APG rate) to reflect current costs and add a trend factor going forward.



Issues submitted, Continued . . .

- Several stakeholder groups report that their experience with primary care providers indicate that PMDs do not want to take on the risk of caring for behavioral health clients.
 - Recommendations:
 - State: 1. DOH to review medical training programs and determine if new educational components need to be added to curriculums to inform medical staff re positive health outcomes associated with integration of BH with primary care. 2. DOH DOH and/or MCOs to send information to primary care practices regarding financial incentives available for integrating BH clients into their treatment services. 3. Offer training on how to incorporate best practices into medical practices, particular smaller practices. 4. Review reimbursement rates for seeing Medicaid clients within a primary practice model not affiliated with a hospital.



Issues submitted, Continued . . .

- There is consensus around unrealistic expectations of behaviors of BH consumers by medical practices. For example, consumers are routinely discharged for missing an appointment or taking a non-prescribed substance.
 - Recommendation:
 - State: All "O" agencies to review standards and regulations re discharge for "noncompliance." Provide additional training regarding standards via webinar to applicable providers.
 - Regional: review with BH agencies regulations re discharge - particularly in regards to changes in OASAS regulations.



Issues not submitted to state for co-chairs meeting

- MCOs question if the state will continue to reimburse MAS (Medical Answering Services)-contracted providers FFS rates for members who have HCBS services as a part of their treatment plan. The transportation through MAS was essential for Medicaid clients – is the funding from the state continuing with the MMC/HARP transition?
- MCOs have expressed concerns that the process to access HCBS services is lengthy and cumbersome.
- Providers report that they have limited experience and resources in developing cooperative agreements and designing/adopting billing/record keeping systems for new services.



Issues not submitted, continued . . .

- Major changes will be effective October 1st regarding how outreach/engagement services are funded; these services will be limited to 60 days and reimbursement was significantly reduced for outreach and engagement. (Bruce shared that he and other members of the work group are part of the statewide Health Homes Coalition that is being utilized as a vehicle to discuss this concern with state DOH)
- The 2019 VBP Roadmap raises the possibility that Health Homes may have to negotiate rates with the state. (Bruce shared that the 35 Health Homes across NYS may recommend forming some type of IPA (similar to the BH VBP program).)

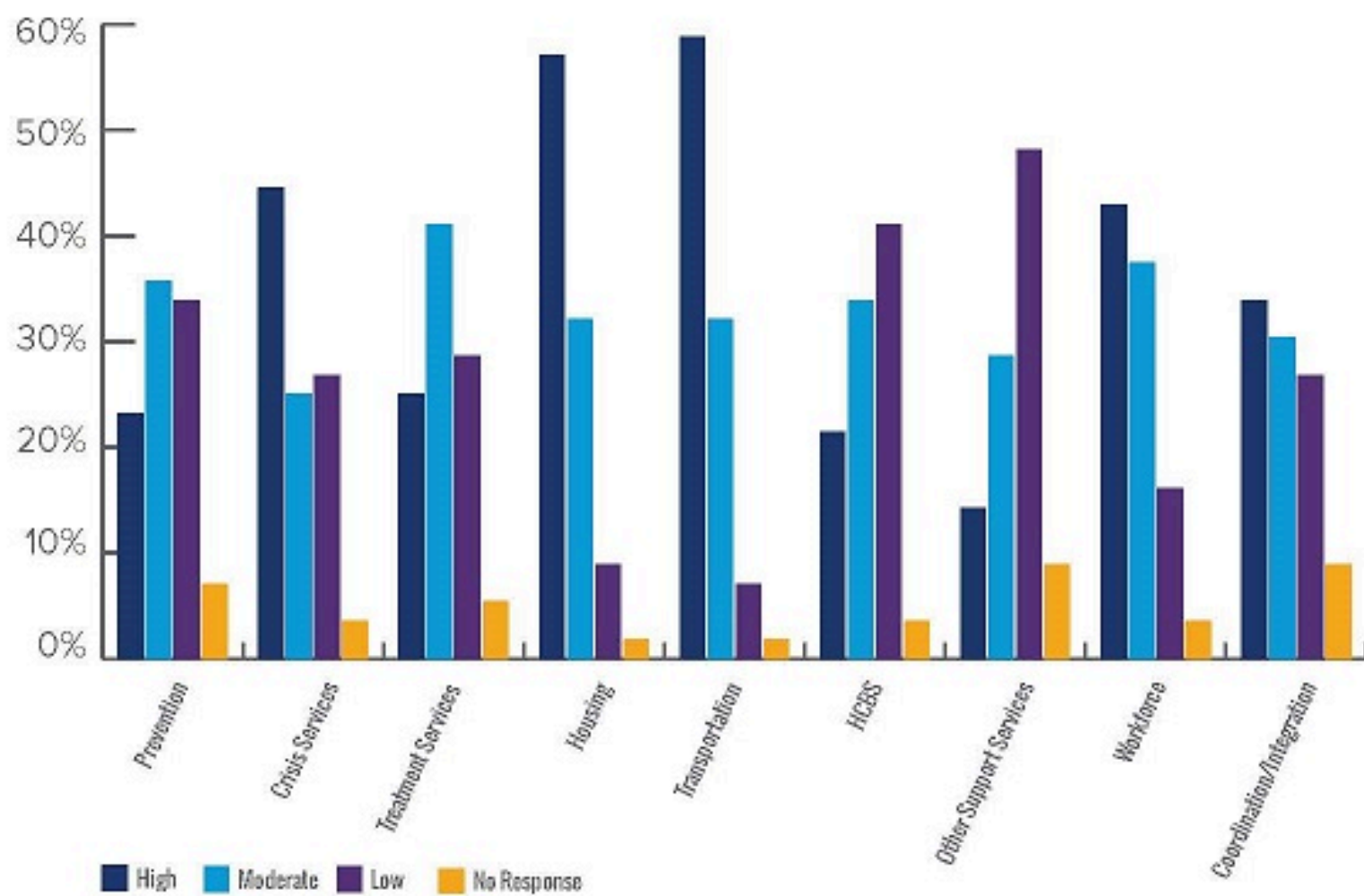


Issue Identification for next statewide co-chairs meeting

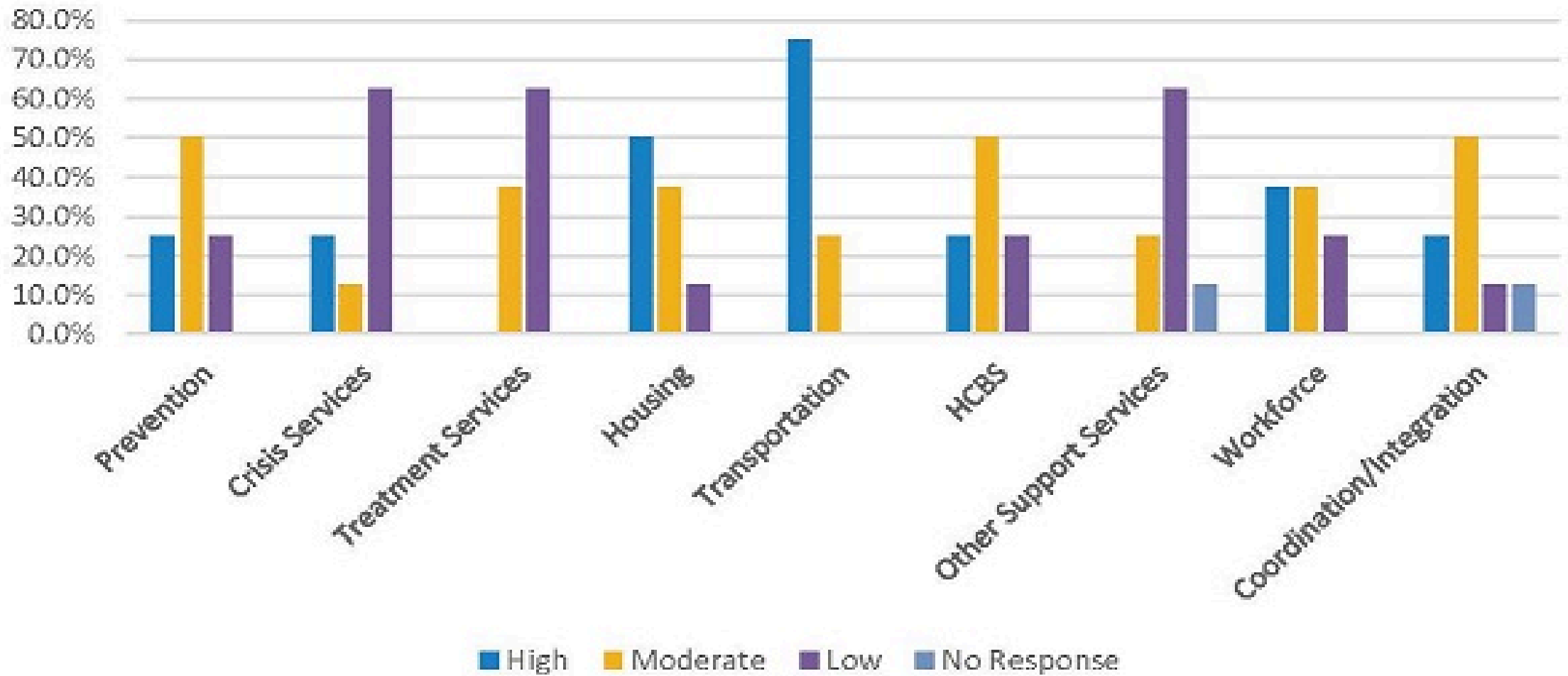
- What are top three vote getters?
- Issue will be framed as a problem statement (actionable and quantifiable).
- Brainstorm on recommendations – remember this is the “ask” that we are submitting to the state “O” agencies – what do we want them to do? (e.g. fund, approve, remove barriers, clarify)
- Board to vote to approve issues to be submitted for co-chair meeting agenda.

2-5a

LGU Assessment of Needs for Adults, Statewide

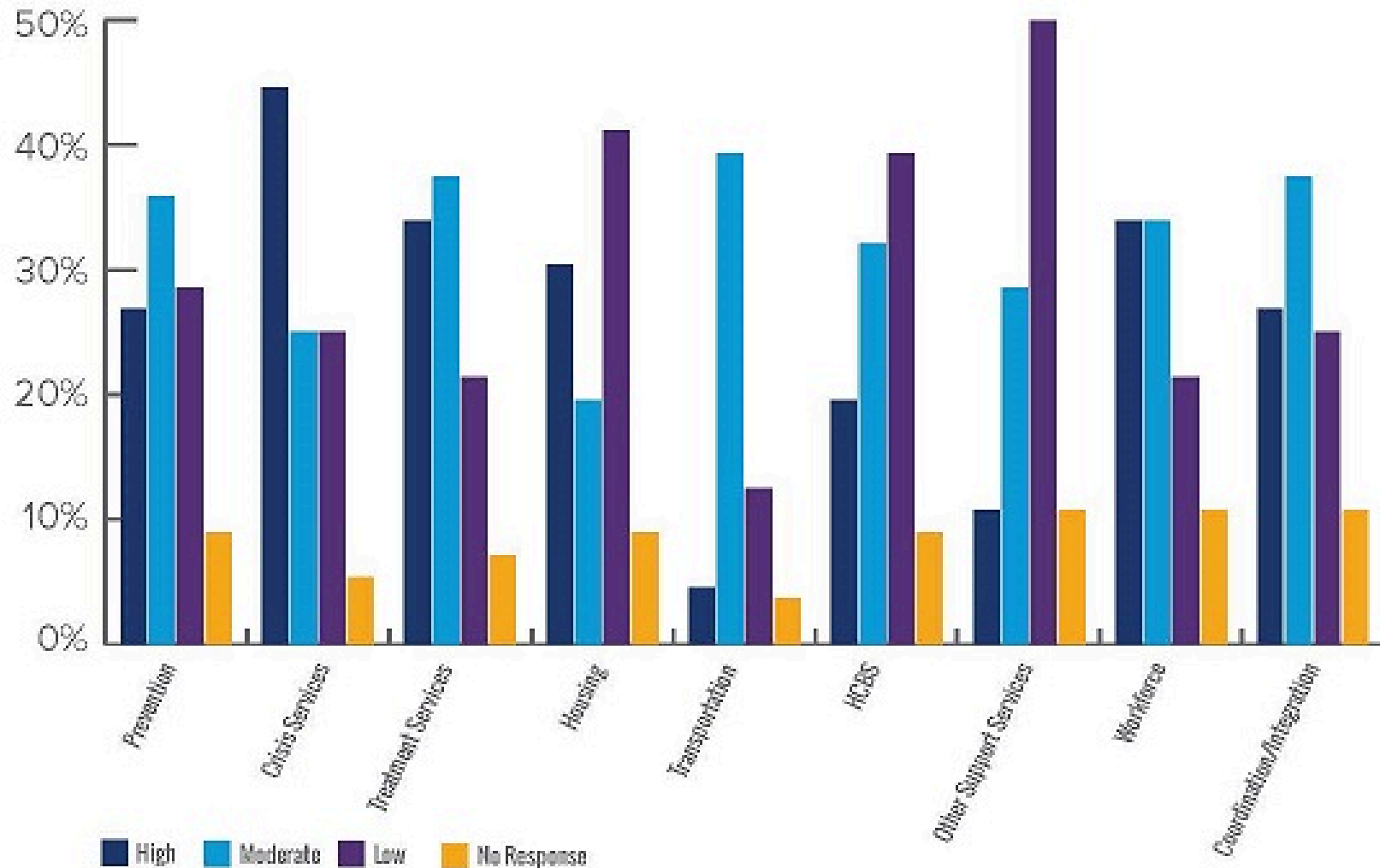


LGU Assessment of Need for Adult Services, Western Region

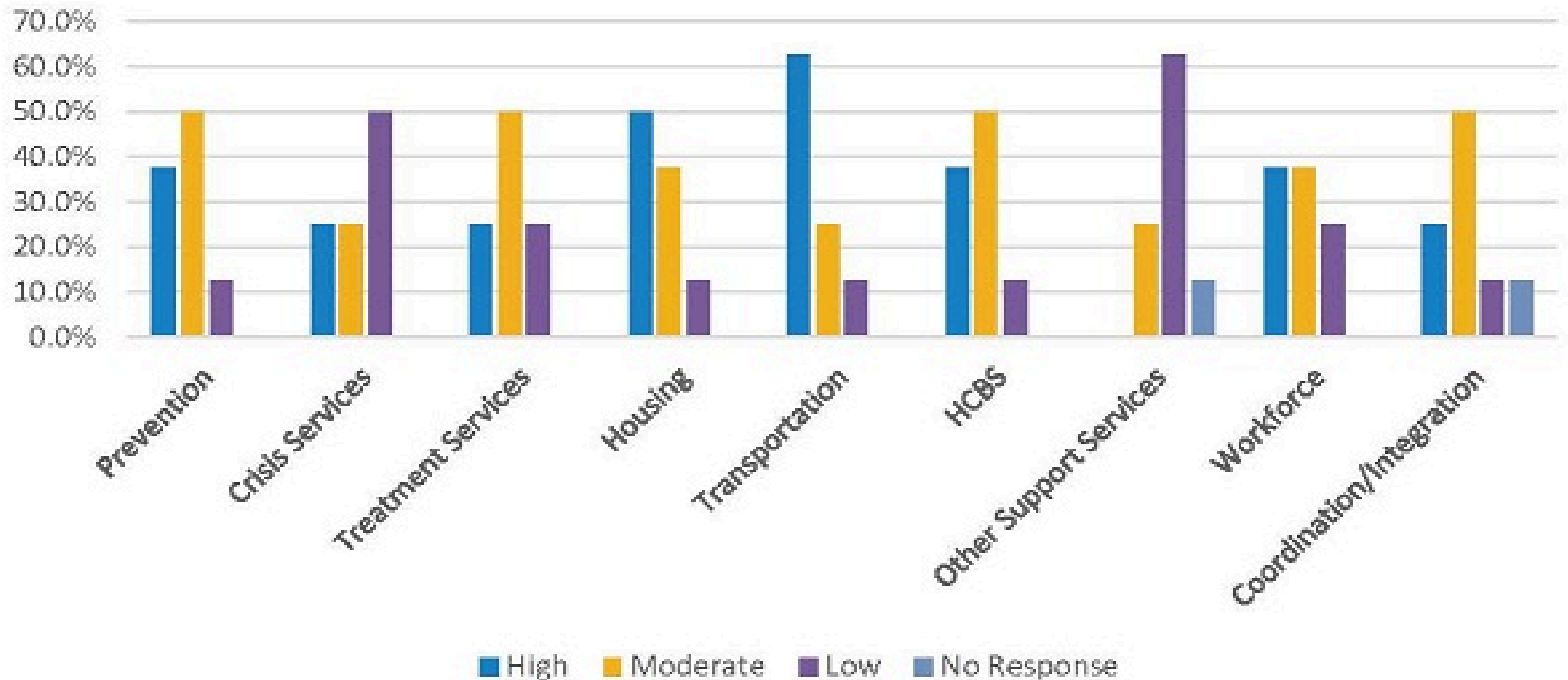


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LGU Assessment of Needs for Children & Youth, Statewide

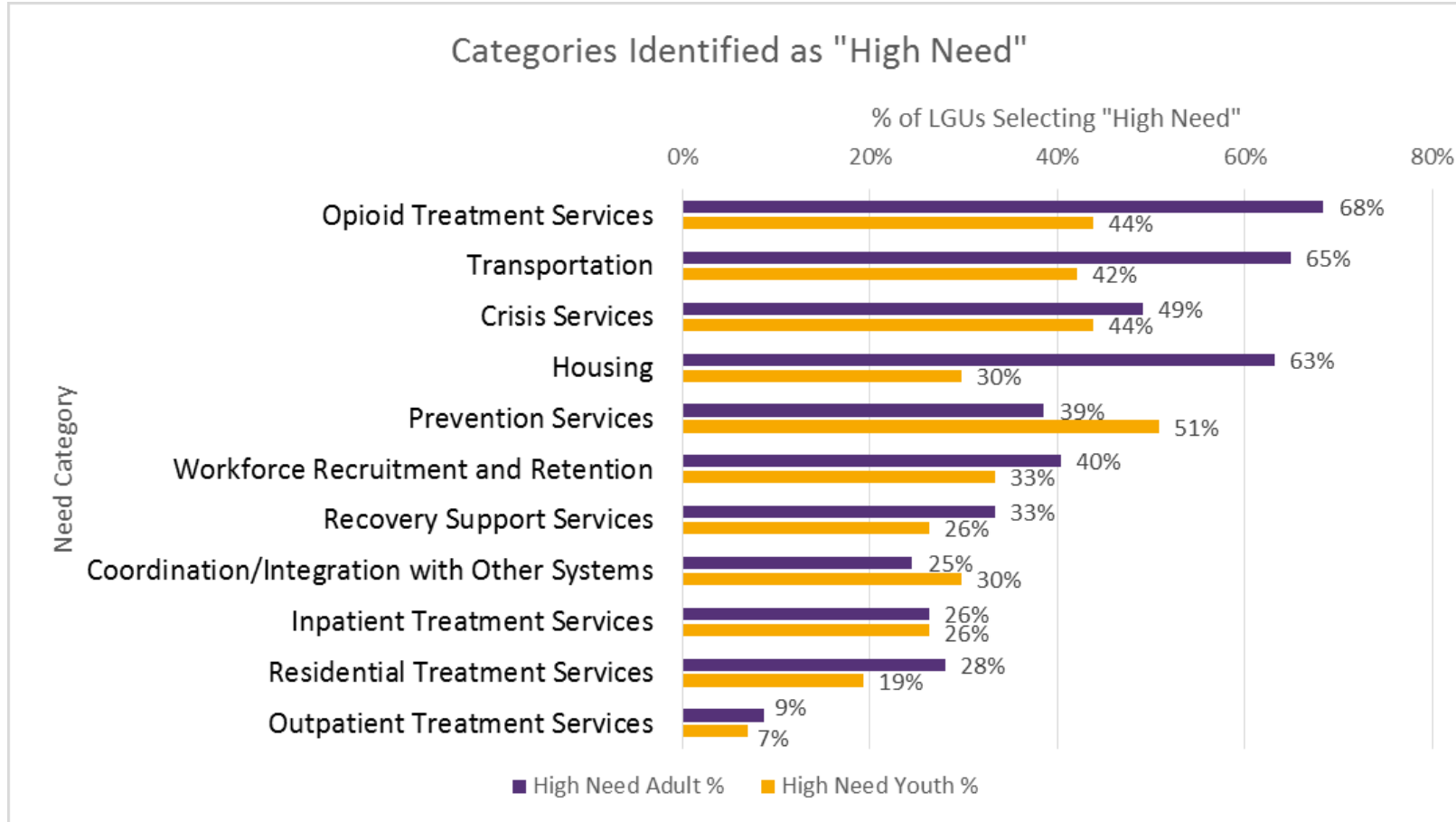


LGU Assessed Need for Children & Youth Services, Western Region





OASAS Identification of Needs



from OASAS 2015-19 State Plan, 2017 Update



Regional Issues

The 197 issues identified in our initial brainstorming session have been categorized in the following areas:
(see regional issues list sent with prior board packet & new regional framework sent with this packet):

- Financial
- Technology & Regulatory
- Health Homes
- HARP/HCBS
- Housing
- Access & Availability of Care
- Education/Peer Services
- Medical/Primary Care
- Transportation
- Workforce



What are the next steps?

- There are three (3) current ad hoc work groups.
- We are working on developing a Q&A session or a panel discussion between HCBS providers and MCOs for sometime in late October or early November. We need 1-2 volunteers to assist in planning this event.
- We will be conducting the kick-off for the Children and Families sub-committee December 14th.



Regional Issues – Next Steps

- Discussion regarding the Regional Framework document
- Formation of work groups (do we split Health Homes & HCBS?)
- Can we strategize on how we will address our regional concerns? How do we want to do this?



Information Sharing and Questions/Comments

- Andrea Wanat - Millennium Update on Behavioral Health Initiatives
- Any additional individuals wishing to share information?



Board Meetings 2018

- February 15th Location TBD
- May 10th Location TBD
- September 13th Location TBD
- December 13th Location TBD



Next Meeting!

- December 14th at 10AM at the Quality Inn in Batavia.
- Lunch will be provided for those staying for the Children's Kick-off Meeting